

Warranty Policy

(translation from the original)

The New Ice Technologies srl o NIT srl recognizes a guarantee on defective components and hidden defects, after verification.

The warranty does not extend to damage resulting from improper use, negligence or abuse, normal wear and tear, accident or natural disaster.

The warranty does not cover products with an altered, removed or damaged identification plate.

Compensation for damage caused by malfunction is not recognized.

Promptly notify New Ice Technologies srl of the presence of the defect.

The verification of the defect must be carried out by New Ice Technologies srl at its operational headquarters.

Shipping costs are charged to the customer.

New Ice Technologies srl reserves the right to decide whether to repair or replace the defective component.

This warranty is valid only for the original purchaser.

The validity of the guarantee covers the period following the delivery of the product. Consider the first of the issued documents, such as the transport document, the delivery and acceptance document, the test document, the invoice, the communication of availability of the goods, etc.

The duration of the warranty is 12 months.

If the product is replaced, the replacement product is covered only for the remainder of the original warranty period dating back to the purchase of the original device

Viareggio 01/01/2019